

RULES FOR VISITORS TO THE NATIONAL MUSEUM ZURICH

Welcome to the National Museum Zurich.

We pride ourselves on offering our visitors the highest level of safety and cleanliness. We therefore ask that you follow the rules set out below, which – unless explicitly stated otherwise – apply throughout the entire premises (exhibition rooms, foyer, boutique, cloakroom, toilets, etc.).

1. You are required to comply with our rules for visitors during your visit to the National Museum Zurich.
2. For security reasons, the National Museum Zurich is under video surveillance.
3. Do not touch the objects on display, damage them or interfere with them in any way. Visitors are liable for all damage they cause.
4. Prams are not allowed inside the exhibition rooms. Our own Museum buggies and baby carriers are available at the Welcome Desk if required.
5. Unless otherwise indicated, photography for private purposes, without the use of a flash or tripod, is permitted in the permanent exhibition rooms. Photography is not permitted in the temporary exhibition rooms. Filming and videoing is generally prohibited.
6. The National Museum Zurich is a smoke-free zone. It is not permitted to eat or drink in the exhibition area.
7. Animals are not permitted in the National Museum Zurich, with the exception of guide dogs.
8. Shopping bags, gym bags, briefcases, luggage, backpacks, musical instruments, art portfolios, wet weather gear, umbrellas, heavy coats, jackets, etc. must be deposited in the lockers in the cloakroom area. This excludes small bags up to A4 size.
9. Items placed in the lockers must be collected before you leave the National Museum Zurich. The lockers are opened and emptied by Museum staff every evening for security reasons.
10. Teachers, group leaders and parents or guardians are responsible for the appropriate behaviour of children and adolescents accompanying them. Shouting and running will not be tolerated in the exhibition rooms. Inappropriate or disruptive behaviour, particularly towards other visitors or towards the staff and representatives of the National Museum Zurich, is prohibited.

The instructions of staff and representatives of the National Museum Zurich must be obeyed. Violations of the rules may result in visitors being asked to leave the Museum, or in prosecution or claims for damages. If you are asked to leave, the entrance fee will not be refunded. Thank you for your understanding. We hope you enjoy your visit.

The rules for visitors are available in other languages at www.landmuseum.ch → Visitor information.

NMZ rules for visitors / 10.09.2018